

# NAPOLEON PRODUCT WARRANTY

## FOR PRESTIGE® CARTS AND BUILT-IN HEADS President's Limited Lifetime Warranty on Napoleon Gas Grills



NAPOLEON warrants that the components of your new NAPOLEON product will be free from defects in materials and workmanship from the date of purchase for a period of:

Aluminum Castings / Stainless Steel Frame.....	Lifetime*
Stainless Steel Lid.....	Lifetime*
Porcelain-Enameled Lid.....	Lifetime*
Stainless Steel Cooking Grids.....	Lifetime*
Stainless Steel Side Table.....	Lifetime*
Stainless Steel Tube Burner.....	10 Years <sup>plus Id</sup>
Porcelain-Coated Cast Iron Cooking Grids.....	10 Years <sup>plus Id</sup>
Stainless Steel Flame Arrester Inserts.....	5 Years <sup>plus Id</sup>
Stainless Steel Infrared Burner for Rotisserie.....	5 Years <sup>plus Id</sup>
Bottom Ceramic Infrared Burner or Ceramic Infrared Side Burner (excluding screen).....	5 Years <sup>plus Id</sup>
Ceramic Infrared Burner for Rotisserie (excluding mesh).....	5 Years <sup>plus Id</sup>
Electrical Components.....	3 Years
All Other Parts.....	2 Years

**Plus Id:** refers to an extended warranty period, during which we supply spare parts to the purchaser at 50% of the current retail price for the lifetime\* of the grill.

**Plus 15:** refers to an extended warranty period, during which we supply spare parts to the purchaser at 50% of the current retail price for an additional 15 years.

**Plus 10:** refers to an extended warranty period, during which we supply spare part to the purchaser at 50% of the current retail price for an additional 10 years.

**\*Lifetime:** refers to a warranty period of 30 years.

**This warranty is valid in:** the European Union, Switzerland, Andorra, San Marino, Norway, Iceland and Liechtenstein.

The customer's legal entitlements in the event of defects in accordance with WKRL - (EU) 2019/711) are not affected, restricted or altered by the present warranty. The exercise of statutory entitlements is to take place free of charge.

### WARRANTY CONDITIONS AND LIMITATIONS

NAPOLEON guarantees that its products are free from defects exclusively to the original purchaser, and only insofar as the purchase took place through an official NAPOLEON dealer. The following conditions and restrictions apply:

The present manufacturer's warranty is not transferable nor viable for extension under any circumstances or by any of our representatives. The gas grill must be installed by a licensed, authorized service technician or contractor. Installation must take place in accordance with the installation instructions provided, as well as all local and national building and fire codes.

This limited warranty does not cover damage caused by improper operation, lack of maintenance, grease fire, environmental exposure, accidents, modification, abuse, or neglect. The installation of spare parts from other manufacturers voids the present warranty. The discoloration

of plastic elements due to the application of chemical cleaning agents or exposure to sunlight is not covered under this warranty.

This warranty also excludes any of the following: Scratches, dents, paint defects, coatings, corrosion or discoloration caused by exposure to heat or abrasive and chemical cleaners, as well as chips to porcelain-coated parts and any components used in the installation of the gas grill. If a part deteriorates to the point where it becomes inoperable (due to rusting or burning through) within the warranty period, the customer will be issued with a replacement part.

After the first year, NAPOLEON has the authority under this warranty (President's Limited Lifetime Warranty, 15 Year Limited Warranty, 10 Year Limited Warranty, 3 Year Limited Warranty) to waive any warranty obligation at its free discretion by refunding the original purchaser to the tune of the wholesale price of the relevant defective warranty parts.

NAPOLEON accepts no responsibility for any installation, labor hours or other costs or expenses associated with the reinstallation of a warranty part. Costs of this nature are not covered by the present warranty.

Notwithstanding any regulations under this warranty (President's Limited Lifetime Warranty, 15 Year Limited Warranty, 10 Year Limited Warranty, 3 Year Limited Warranty), NAPOLEON's liability under this warranty is defined by the foregoing, and does not cover any incidental, consequential, or indirect damage in any case whatsoever.

This warranty defines NAPOLEON's duties and liability with respect to the NAPOLEON gas grill. NAPOLEON assumes no further liability in connection with the sale of this product, nor does it authorize any third party to assume any other liability on its behalf.

NAPOLEON assumes no responsibility for: Overheating, extinguishing of the flame by environmental factors such as strong winds or inadequate ventilation.

NAPOLEON does not accept liability for any damage to the gas grill caused by the weather, hail, rough handling, aggressive chemicals or cleaning agents.

Warranty claims must be accompanied by the proof of purchase or a copy thereof stating the serial and model number.

NAPOLEON reserves the right to have the product or any part thereof inspected by one of its representatives prior to the fulfillment of any warranty obligation.

NAPOLEON does not bear shipping costs, labor hours or export duties.

**GUARANTOR:**

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